Terminal strip service

Quick and easy – individual terminal strips from a batch quantity of just 1

Our terminal strip service supports you in flexibly handling order peaks and integrating terminal strips into your series production on a just-in-time basis. You receive individually configured terminal strips delivered ready for installation. This reduces stock levels and costs and relieves your specialist staff of time-consuming assembly work. With batch size 1 production, we can also produce small quantities exactly to your requirements.

1. Planning
Configure your own solution in your ECAD program.

2. Transfer
Send your plans to our PROJECT complete software with a click of the mouse. You can finalize your plans there.

3. Order
After finalizing, use the ordering function in the software and transfer your project directly to the Phoenix Contact online shop for ordering.

4. Production
We will immediately get to work on assembling your order.

5. Delivery
Your individual solution will be delivered after production.

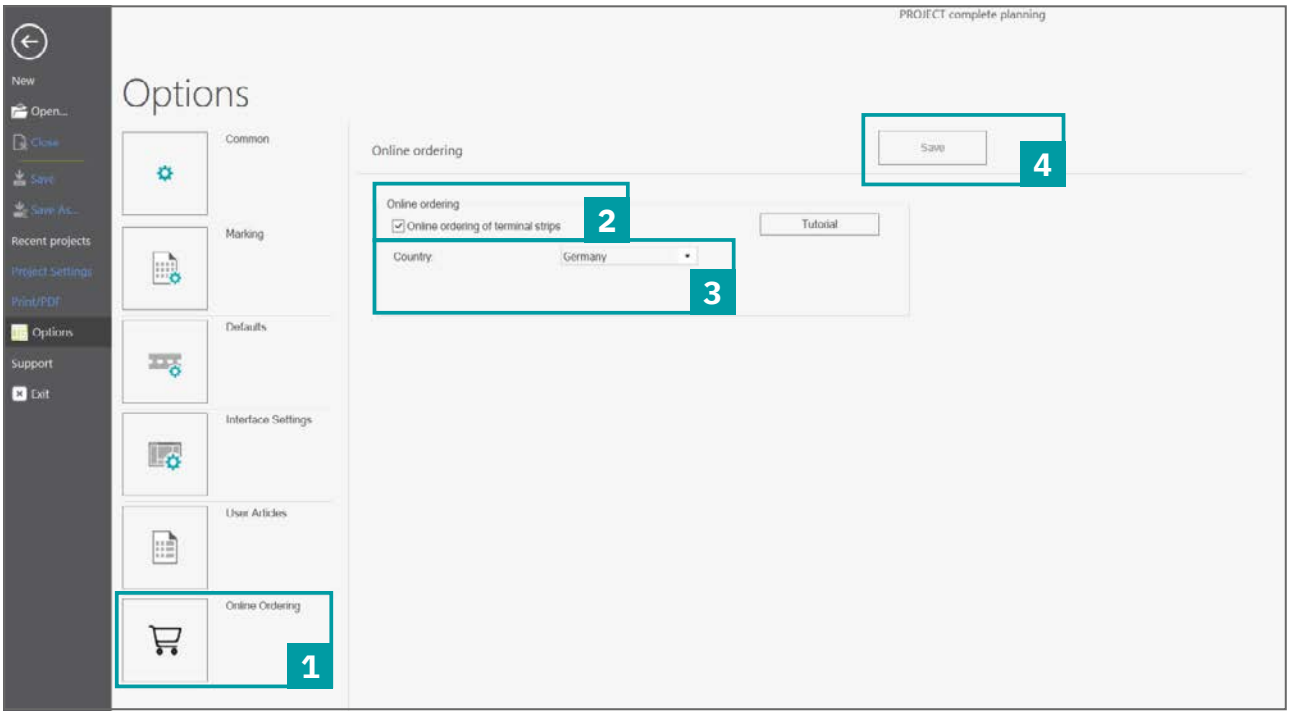
Easy ordering of individual, ready-to-install terminal strips from a batch size of 1

Four easy steps to your first terminal strip order with the PROJECT complete planning software

1. Activate the order function

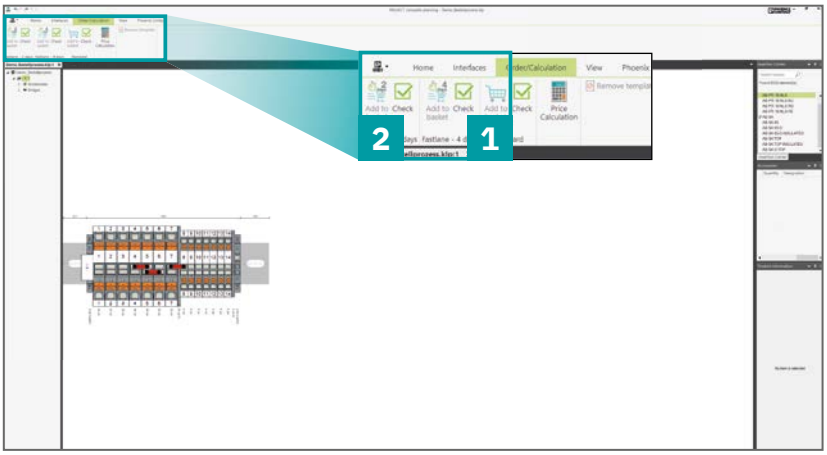
Activate the order function in PROJECT complete with just a few clicks:

1. Under “Options”, click the “Order online” button.
2. Activate the “Order terminal strips online” checkbox.
3. Select the country from which you want to place your order from the “Country” drop-down menu. If your country is not listed, the ordering process is not available in that country yet.
4. To activate the ordering process, save these settings and start PROJECT complete again.



2. Configure and check your terminal strips in PROJECT complete

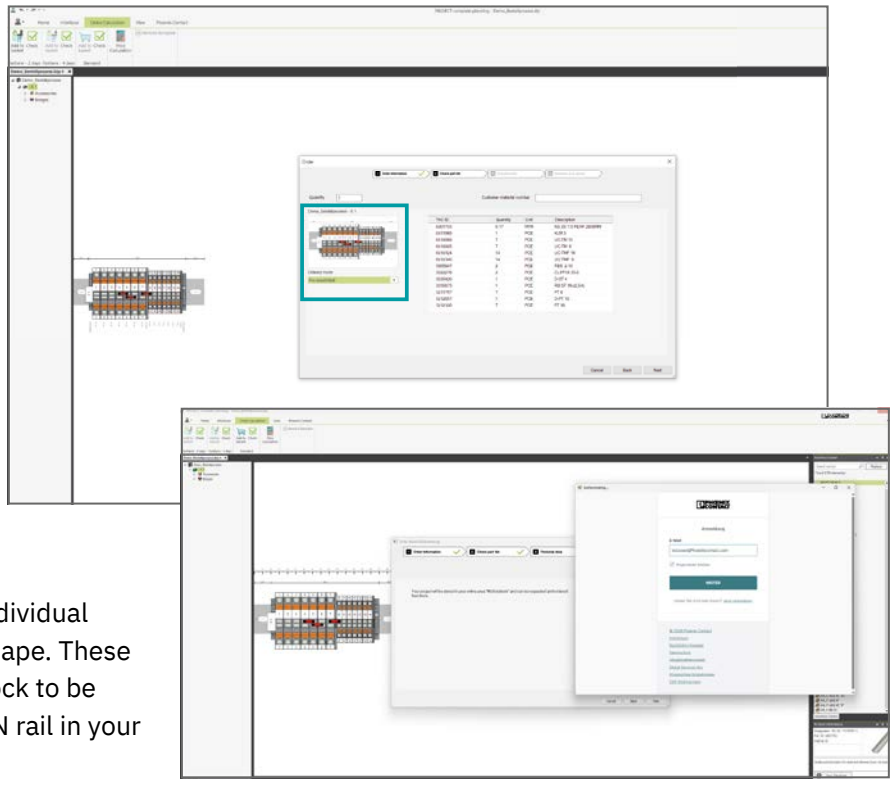
1. By pressing the “Check” button, you can verify whether all items are included in the “Fastlane 2” portfolio. If the check is successful, place your project in the shopping cart.
2. If the check is not successful, you can replace the flashing items with “Fastlane 2”-capable items, or switch to “Fastlane 4” or standard ordering. The same applies to “Fastlane 4” and standard orders.



If an item is not included in the standard portfolio, it is generally no longer available for order. If you have any questions, please contact your Phoenix Contact representative.

3. Upload your project to the Phoenix Contact online shop

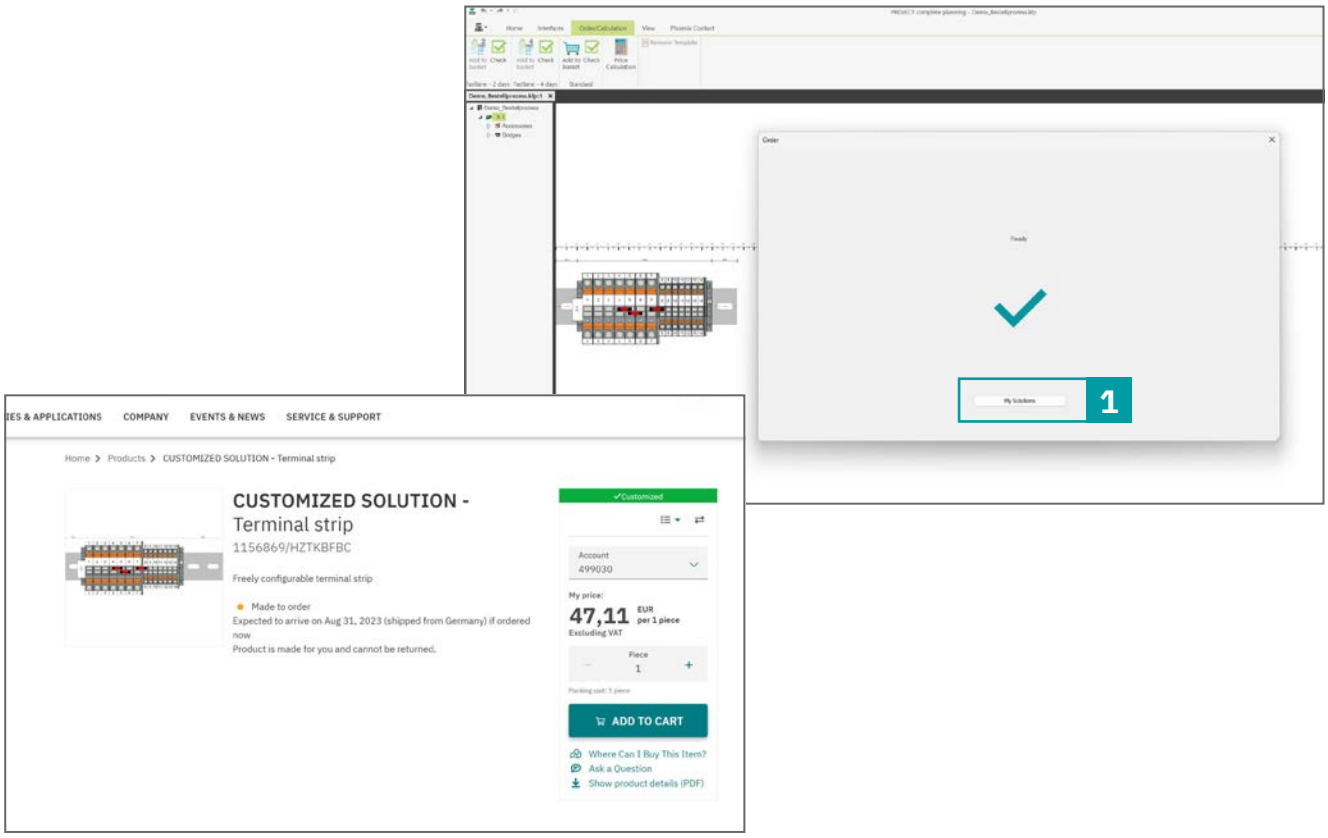
1. Select the mounting type
   When uploading your project to the Phoenix Contact online shop, you can choose between the following mounting types:
   – **Terminal strip** (preassembled)
   The terminal strip is fully assembled, marked, and can be installed directly in the control cabinet
   – **Set** (individual components)
   The set represents a bundle of individual components, e.g., for on-site assembly
   – **Individual terminals as a block** (fixed)
   In the case of fixed mounting, the individual blocks are connected with masking tape. These individual blocks allow the entire block to be quickly snapped onto an existing DIN rail in your control cabinet
2. The item is uploaded to the online shop upon successful authentication via the online shop’s standard two-factor authentication.



4. Direct ordering option specifying price and delivery time in the Phoenix Contact online shop

Once your project has been transferred to the Phoenix Contact online shop, you can place your order from the online shop.

1. Clicking on “My solutions”, will take you directly to your personal area in the Phoenix Contact online store.
2. If prompted, log in to the online store again.
3. Under “My solutions”, you can select your ready-to-order project and add it to your shopping cart. You will then immediately receive a quotation with real-time information on bulk pricing and your expected delivery date.



General framework conditions for the online ordering process

- The ordered terminal strips are produced as configured by you. Therefore, we strongly recommend that you run the autocorrection feature for your configuration before uploading it
- Unfortunately, we cannot process comment fields
- Discontinued products cannot be ordered
- For the implementation of special requests, please contact your Phoenix Contact representative
- Always keep the software up to date
- A maximum of 50 projects in the tree structure can be combined in one order, with a maximum of 90 different items
- “Fastlane 2” orders can include up to 250 terminal blocks, otherwise the delivery time may be longer
- No evaluation of black boxes
- The project designation and file name must not contain any umlauts (ä, ö, ü, ...) or special characters (/, [, %, ...)
- Use the virtual DIN rail if you wish to order blocked terminal blocks without a DIN rail
- We keep the components for “Fastlane 2” orders in stock for you. In addition to the two-day production time, there is also the individual delivery time
- We have increased stock for “Fastlane 4” orders, but check stock availability for your order. In addition to the four-day production time, there is also the individual delivery time and possible procurement times for missing components
- For standard orders, we check your order to make sure the components are available from stock. In addition to the eight-day production time, there is also the individual delivery time and possible procurement times for missing components
- You will receive your estimated delivery date as soon as you place your order in our online shop and then the final delivery date in the customer order confirmation
- We will be happy to offer online training on the terminal strip ordering process