

# Phoenix Contact terminal strip service

Quick and easy – individual terminal strips  
from a batch quantity of just 1

Receive individually configured terminal strips just-in-time for your projects. Our terminal strip production enables you to flexibly handle order peaks and free up your trained specialists. All you then have to do is simply install and connect the fully assembled and marked terminal strips that are equipped with accessories.



## 1. Planning

Configure your own solution in your ECAD program.



## 2. Transmission

With a click of the mouse, send your planning to PROJECT complete using the bidirectional interface. You can finalize your planning there.



## 3. Order

After finalizing, use the ordering function in the software and transfer your project directly to the Phoenix Contact online shop for ordering.



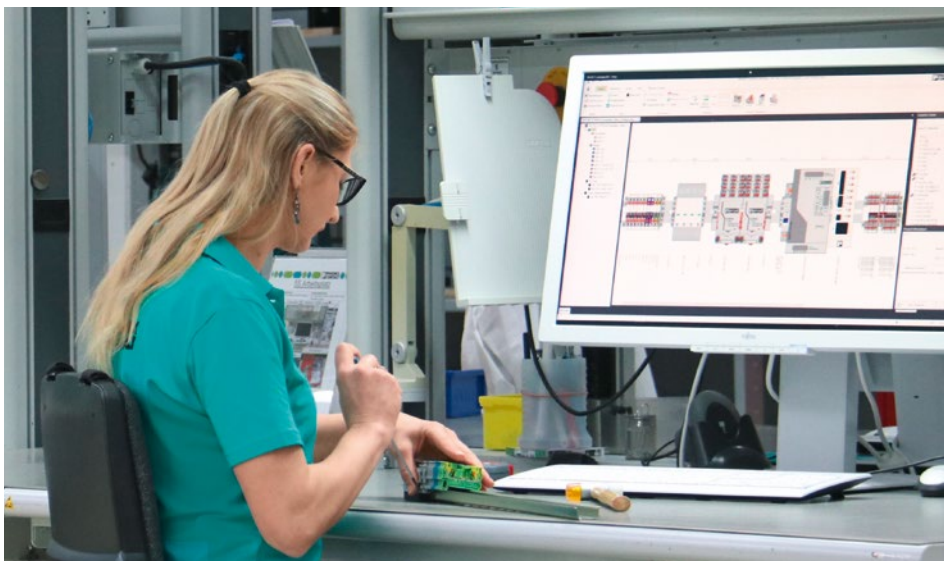
## 4. Production

We immediately get to work on assembling your order.



## 5. Delivery

Your individual solution will be delivered after production.



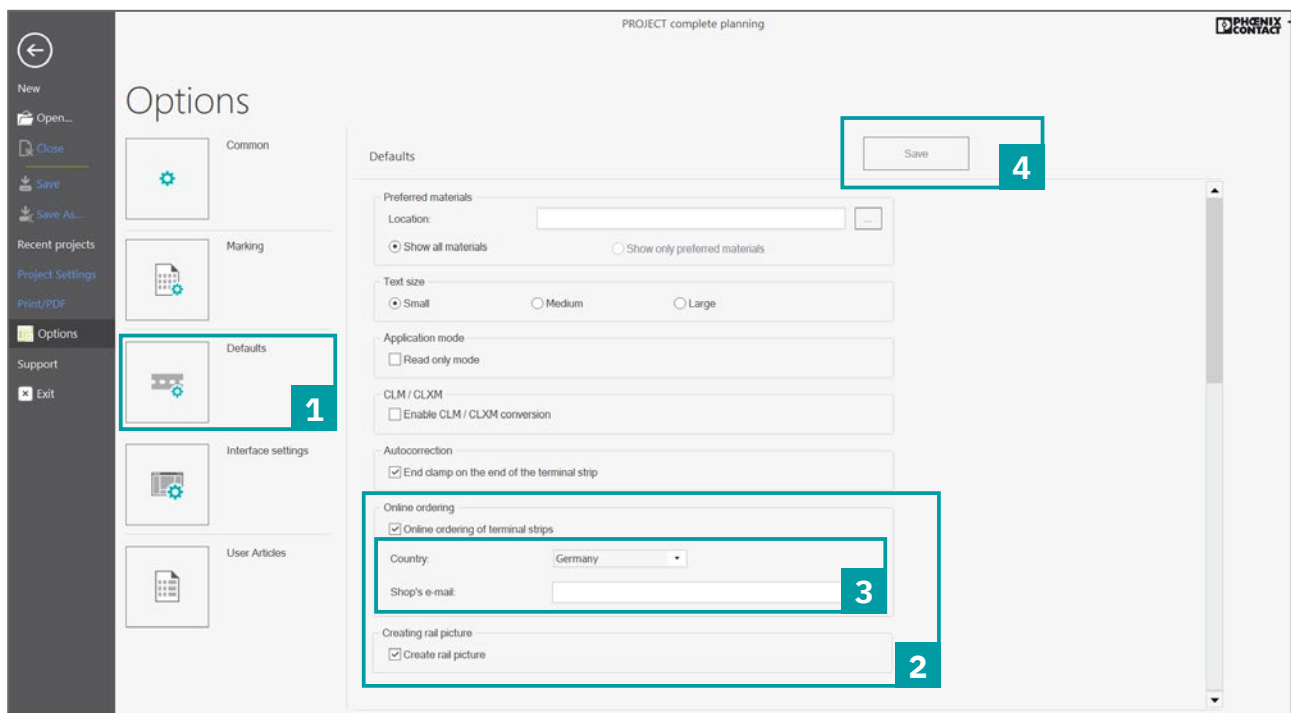
*Easy configuration and ordering of individual terminal strips starting from a batch size of 1*

## Four easy steps to your first terminal strip order

### 1. Activate the order function in your PROJECT complete planning software

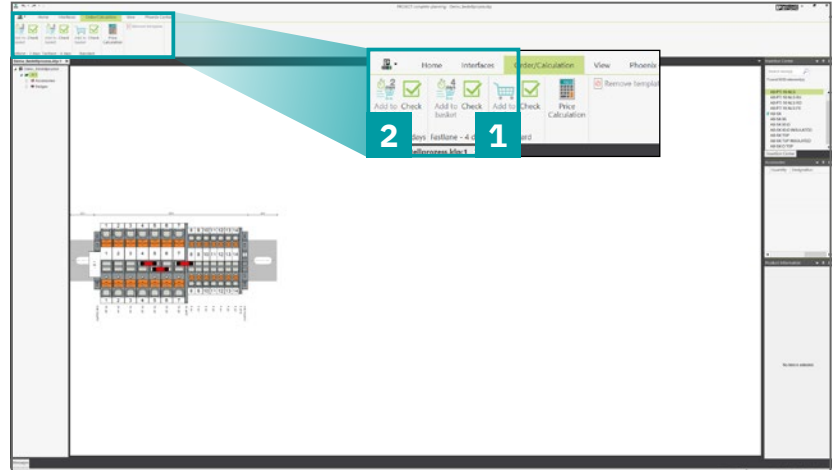
Activate the order function in PROJECT complete with just a few clicks:

1. Under Options, click the “Default Values and Standards” button.
2. Activate the check boxes under “Online ordering” and “Visualization”.
3. Under “Country”, select the country from which you want to place your order. If your country is not listed, the ordering process is not available there yet. The “Shop email address” field is only relevant when the country “USA” is selected. For other countries, this field remains empty.
4. Then confirm by clicking the “Save” button.



## 2. Configure and check your terminal strips in PROJECT complete

1. By pressing the “Check” button, you can verify whether all items are included in the “Fastlane 2” portfolio. If the check is successful, place your project in the shopping cart.
2. If the check is not successful, you can replace the flashing items with “Fastlane 2”-capable items. The same applies to “Fastlane 4” and standard orders.



If an item is not included in the standard portfolio, it is generally no longer available for order. If you have any questions, please contact your Phoenix Contact representative.

### 3. Upload your project to the Phoenix Contact online shop

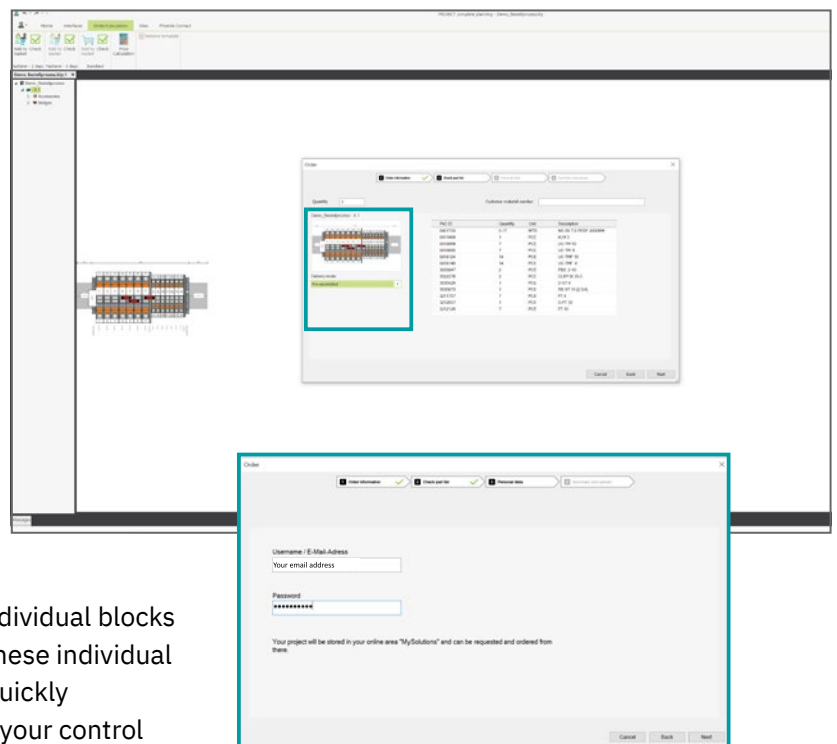
1. Select the mounting type  
When uploading your project to the Phoenix Contact online shop, you can choose between the following mounting types:

- **Terminal strip** (preassembled)  
The terminal strip is fully assembled, marked, and can be installed directly in the control cabinet.

- **Set** (individual components)  
The set represents a bundle of individual components, e.g., for on-site assembly.

- **Individual terminals as a block or rail** (fixed)
- In the case of fixed mounting, the individual blocks are connected with masking tape. These individual blocks allow the entire block to be quickly snapped onto an existing DIN rail in your control cabinet.

2. Log in with your customer number to upload to the online shop.



#### 4. Direct ordering option specifying price and delivery time in the Phoenix Contact online shop

Once your project has been transferred to the Phoenix Contact online shop, you can place your order from the online shop.

1. Log into the Phoenix Contact online shop via the following link:

[https://www.phoenixcontact.com/configuration/my-solutions/?\\_locale=de\\_DE&\\_realm=de](https://www.phoenixcontact.com/configuration/my-solutions/?_locale=de_DE&_realm=de).

2. You will find your project in the “My solutions” area.
3. Under “My solutions”, you can add your ready-to-order project to your shopping cart.

The image displays two screenshots of the Phoenix Contact online shop interface. The top screenshot shows the 'My Phoenix Contact' dashboard for a 'Test-User'. It includes a 'Discover My Product Lists' section and a 'My Tools & Tasks' sidebar with a 'My Solutions' link highlighted by a red box and the number 2. The bottom screenshot shows the 'CUSTOMIZED SOLUTION - Terminal strip' product details page. It features a product image, a price of 47,11 EUR per piece, and an 'ADD TO CART' button highlighted by a red box and the number 3. A table of orders is also visible in the background of the bottom screenshot.

Account	Order date	Order status
Account 499030		

## General framework conditions for the online ordering process

- The ordered terminal strips are produced as configured by you. Therefore, we strongly recommend that you run the autocorrection feature for your configuration before uploading it.
- Unfortunately, we cannot process comment fields.
- Discontinued products cannot be ordered.
- For the implementation of special requests, please contact your Phoenix Contact representative.
- Always keep the software up to date (via update).
- A maximum of 50 projects in the tree structure can be combined in one order, with a maximum of 90 different items.
- “Fastlane 2” orders can include up to 250 terminal blocks, otherwise the delivery time may be longer.
- No evaluation of black boxes
- The project designation and file name must not contain any umlauts (ä, ö, ü, ...) or special characters ( /, [, %, ...).
- Use the virtual DIN rail if you wish to order blocked terminal blocks without a DIN rail.
- We keep the components for “Fastlane 2” orders in stock for you. In addition to the two-day production time, there is also the individual delivery time.
- We have increased stock for “Fastlane 4” orders, but check stock availability for your order. In addition to the four-day production time, there is also the individual delivery time and possible procurement times for missing components.
- For standard orders, we check your order to make sure the components are available from stock. In addition to the eight-day production time, there is also the individual delivery time and possible procurement times for missing components.
- We are happy to offer online training on the terminal strip ordering process.