

Delivery Options

[Legal terms | PHOENIX CONTACT](#)

Making sure you receive your order when and where you need it.

- **Manual Small Order Handling Charge £28.50 / €33.50**
A Manual handled order -emailed which is below £150.00 / €175.00
- **Web shop Small Order Handling Charge £8.50/EUR equivalent (Converted monthly HMRC rate)**
A website order - which is below £49.99 / EUR Converted at monthly HMRC rate.
- **Alternative Address shipment Charge up to 20KG/1Meter (From UK Stock) £28.50 / €33.50**
A special delivery shipped to an agreed alternative direct delivery address.
(address not already found in the ERP system – Contact details required)
- **Alternative Address shipment Charge 20KG+ /2M+ (From UK Stock) £/€ Price works on multiple**
- **Out of Consolidation Charge £21.00 / €24.50**
If possible, customer can request their goods to be delivered outside their set consolidation.
- **Long Length Purchases £15.50 / €17.50**
If an item is over 1 meter, an additional charge is added per box requested. Shipment time extended 48 hours from UK stock.
- **Requested Next Day Delivery (From UK Stock) £28.50 / €33.50**
A special delivery requested for delivery next day, any time, where available. Order to be received before 14:00
- **Requested Timed Delivery Charge (From UK Stock)**
A special delivery requested by an agreed time; charge is based on time request.
See Excel for current charges. Order to be received before 14:00
- **Express Charge (Production)**
If possible, customer can express their Value-Add production job; charge is based on cost of labour and hours required.