ESSENTIAL Line Power Supplies

3 Year USA Standard Warranty

Phoenix Contact USA, Inc. (“Phoenix Contact”) warrants that all ESSENTIAL Line Power Supplies (the “Product”) purchased by a customer, either directly from Phoenix Contact USA or its authorized distributor in the USA, shall be free from defects in material and workmanship under normal use and service for a period of three (3) years from the date of shipment.

This warranty extends only to the ESSENTIAL Line power supplies. QUINT, TRIO, STEP, UNO, CHARX, and MINI families are warranted under the Phoenix Contact USA five (5) year standard warranty. See separate document for more information.

Customer shall promptly notify Phoenix Contact USA, using the RMA process, of any Product failure or defect, with reasonable detail as to the nature of the failure or defect.

Notwithstanding anything to the contrary, the three (3) year warranty will be voided in the following circumstances: failure to adhere to the terms of this warranty; misuse; improper operations; improper installation; improper maintenance; alteration or modification of the Product; damage to the Product resulting from an accident; or unusual degradation of the Product or parts due to an unsuitable installation environment.

No representation or other affirmation of facts, including but not limited to statements regarding capacity, suitability for use or performance of the Product, shall be or be deemed to be a warranty or representation by Phoenix Contact for any purpose, nor give rise to any liability or obligation of Phoenix Contact whatsoever.

Customer’s sole and exclusive remedy in the event of breach of warranty, as set forth herein, is expressly limited to (1) the correction of the defect by adjustment, repair, modification, or replacement, or (2) issuance of a credit or refund of the purchase price for the defective Product at Phoenix Contact’s election and sole expense.

This warranty extends only to Products purchased by the customer from Phoenix Contact’s USA affiliate and its authorized USA distributors.

EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT, THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.