

Job Advertisement

SAP Process Quality Lead - Sydney

The Phoenix Contact SAP Process Quality Lead is responsible for Improving the overall quality of SAP business processes, liaising among stakeholders and HQ to elicit, analyze, communicate and validate requirements to provide effective and long-term business solutions, playing a key role in defining Quality Assurance processes and technology and defining, managing and monitoring QA processes while continually improving the overall business strategy.

Responsibilities:

- Process framework to be established across all areas of the business operation comprising of level three processes.
- Recognise current business risks across all areas of business operations and identify risks through set up of roles and responsibilities in SAP are identified and mitigated.
- As is Business Process documentation to be completed and knowledge management repository to be confirmed.
- ISO: Aligning practices with regards to ISO requirements and ensuring processes include RACI and DOA and other necessary guidelines.
- Building Relationship via regular contact with Germany and India and clear understanding of IT landscape at headquarters and how that is incorporated in PxC AU IT operations.

Knowledge, qualifications and/or experience

- In depth knowledge of different SAP modules.
- Minimum 7 years hands on SAP experience.
- Experience in SAP implementation and support roles highly desirable.
- Experience in project management role leading successful achievement of outcomes and delivery of quality outputs.
- Extensive experience in process improvement and redesign of end to end processes.
- Strong ability to identify risk, manage those risks and apply continuous quality improvement practices.
- Establish and manage relations with senior stakeholders.
- A high level of written and oral communication.
- Proactive and practical approach.

If you have the experience and abilities listed above, are seeking to join a global industry leader with a reputation for growth, quality engineered products then this is the position for you. Please click apply or if you prefer to email your resume to <mailto:hr@phoenixcontact.com.au>

Why Join the Phoenix Contact Team?

- Competitive salary
- Recognition programs and incentives
- On the job training and ongoing professional development
- Structured and supportive team environment with a strong, positive company culture
- Employee Assistance Program (EAP)

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