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Instructions for updating firmware on our THERMOMARK line of printers

To determine the current version of software on your printer, from the LCD screen:

- Touch the folder icon
- Touch "Short status"

EXAMPLE: This is the screen from a THERMOMARK ROLL printer with a current firmware status of V 4.01

- 1. Current firmware for Phoenix Contact printers can be found on the resource page: www.phoenixcontact.com/printers
 - Navigate to the printer
 - Click "Firmware" ٠

Thermal transfer printer for cards Generate product PDF

Thermal transfer printer - THERMOMARK CARD - 5146464

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5146477 THERMOMARK ROLL

INSPIRING INNOVATIONS

5146464 THERMOMARK CARD (Both printers are sold seperately or as part of the MARKING BOX.)





2. Download the zip file from the "Firmware-Update" section: "Firmware_Update.zip"

ateg	jory	Language			
irm	ware-Update	All Languages	-		
rm	ware-Update				
	Description			Language	Revision
[zip, 14 MB] Firmware-Update		rmware-Update		International	4.16
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- 3. Extract the two files to a folder location
 - FW_Updater_TL_V2.1.exe
 - 416_4328_phoenix.cfw

All firmware files will have the extension .cfw, the above file name is just an example

- 4. Double click the executable file: FW_Updater_phoenix.exe
- 5. After making sure that the printer is connected to the computer, select the printer you are updating from the drop-down menu and then click "Select Firmware File."

THERMOMARK	CARD / ROLL / ROLL X1 - Firm	ware Updater 2,1	
Select Printer:	THERMOMARK CARD Port: USB004		JPHŒNIX JCONTACT
	Select Firmware File	Update Firmware	Cancel Update
No Firmware File sel	ected !		
		8 Printers found	



6. From the pop-up window, navigate to and choose the firmware file that you extracted in step 3.

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Organize 👻 New folder		III 🔹 🖬	(
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7. You will be returned to the "Updater" screen, click "Update Firmware".

THERMOMARK	CARD / ROLL / ROLL X1 - Firmwar	e Updater 2.1	
			IPHŒNIX
Select Printer:	THERMOMARK CARD (Copy 3)	<u> </u>	
	Port: USB015		ICONIACI
		5	
	Select Firmware File	Update Firmware	Cancel Update
	<u> </u> /		
		9 Printers found	
		2 T THREE TO GIVE	



Your printer's LCD screen will display a flashing graphic to indicate that the update has started:



Select Printer:	THERMOMARK CARD (Copy 3) Port: USB015		PHŒNIX
	Select Firmware File	Update Firmware	Cancel Update
		Firmwareupdate finished	

8. When update is complete, close the "Updater" window or repeat the process for any other printers, as needed.

For questions or support regarding Phoenix Contact printers, please contact our **Technical Service** department at **800-322-3225**.