

TRANSPORT DATA



Phoenix Contact offers two distinct Product Information APIs to support distributor eCommerce platforms. These APIs provide the data backbone needed to display accurate product content, pricing, and availability.

Commercial Product Information API
provides commercial and logistical data, including:
Pricing, Availability (Milton DCC stock only)
Delivery information and other commercial attributes.

1 **Verify the requesting contact has a Phoenix Contact website login** - The distributor representative requesting API access must have an active Phoenix Contact website login.

2 **Submit API Access Request**
Send an email to info@phoenixcontact.ca including:
• Distributor name
• Contact person
• Specify whether the request is for the Technical API, the Commercial API, or both

3 **Phoenix Contact Canada Submits Your Request**
Our Canadian team will forward your request to the Product Information Provisioning team in Germany.

4 **Receive API Credentials**
For each API requested, you will receive a separate credentials email containing:
• Subscription keys
• Token login URL
• API documentation
• Any additional onboarding instructions

5 **What to Expect After Approval**
Once credentials are issued, your development team can begin integrating the APIs into your eCommerce platform.

Commercial Product Information API

COMMERCIAL_INFORMATION: Provides core commercial product details. Designed to be fast and efficient, this option supports frequent requests and quick response times—ideal for regularly syncing product information like images and specifications.

AVAILABILITIES: Provides up-to-date product availability information. Because this data is more dynamic, requests are limited and may take slightly longer to respond compared to basic product details.

DELIVERIES: Provides delivery information for requested products. This option also has a lower request limit and longer response times, reflecting the complexity of delivery data.

PRICES*: Provides product pricing information.
*Based on customer number

Exclusive articles possible via customer number